Supporting Statement for Health Care Support Worker Position

Lancashire & South Cumbria NHS Foundation Trust

Prior to applying for this role, I thoroughly reviewed the job description to ensure I possess the necessary qualities, skills, values, and experience required for the position. As illustrated below, I am confident that I can quickly become a valuable member of the NHS team by leveraging my extensive experience and strong work ethic to competently perform the tasks required of me.

Current Experience (Achieve Care Solutions)

In my current role at Achieve Care Solutions, I work across various facilities, providing night shift care for patients with diverse needs.

Situation: I was responsible for managing the care of a patient with severe mobility issues and frequent seizures.

Task: The patient required comprehensive daily living assistance, mobility support, and emergency response.

-Action: I developed and executed a thorough care plan that included assisting with bathing, dressing, grooming, and toileting, as well as preparing meals and ensuring the patient's comfort and safety.

-Result: This care plan significantly improved the patient's quality of life, resulting in fewer infections, enhanced comfort, and high praise from the patient's family.

**Previous Experience (Ebenezer Care Services)**

At Ebenezer Care Services, I served as a Senior Care Assistant, where I supported patients with daily living activities, medication management, and chronic condition monitoring.

Situation: I managed the care of an elderly patient with dementia who required assistance with all daily activities and close supervision.

Task: The goal was to provide safe and compassionate care, maintaining the patient's dignity and safety.

Action: I assisted with bathing, dressing, toileting, medication administration, and engaging activities to stimulate cognitive function.

Result: My efforts resulted in improved patient stability, reduced wandering incidents, and significant relief to the patient's family.

**Skills and Strengths**

Patient Care: My skills in patient handling and emotional support ensure high-quality care.

Communication: I possess excellent verbal and written communication skills, essential for interacting with patients and healthcare professionals.

Organization: I am highly organized, can remain calm under pressure, and deliver my work on time to the highest standards.

Teamwork: I enjoy working within a team environment and consistently demonstrate respect, dignity, patience, and compassion.

Certifications: I hold relevant certifications such as the NHS Health Care Support Worker certificate (2024).

I believe these strengths strongly align with the job description and NHS values, setting me apart as a candidate. My motivation for applying stems from a desire to contribute my skills and strengths to the NHS, making a positive difference to patients. Additionally, I seek a long-term opportunity with a professional and established organization that matches my values and promotes opportunities for advancement and development.

In summary, my strengths, skills, experience, and flexibility will benefit the team and the wider NHS. If successful in my application, I would be proud to represent the NHS, demonstrate my skills, and work towards achieving the organization's objectives.

Yours sincerely,

Portia Sikholiwe Setete

+447721044667

psetete@outlook.com

41 Chester Street, Oldham OL9 7BD, United Kingdom